

Product <b>DIVAR network 2000/3000/5000</b>	Document type <b>Release notes</b>	Release # V1.4.0 (2018-04-13)	SAP/Doc number AR18-18-B003
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## Video Recorder DIVAR network 2000/3000/5000 recorder

### 1 General Notices

**Notice!**

Bosch strongly recommends upgrading to the latest firmware for the best possible functionality, compatibility, performance and security.

Check <http://downloadstore.boschsecurity.com/> regularly to see if there is a new firmware version available.

**Notice!**

Upgrading from firmware v1.0.0 will reset all passwords!  
All account passwords are then reset to 000000 (6 times zero).

Additionally, all user names are now case-sensitive as well.

After upgrade from v1.0.0 the account information must be updated.

**Notice!**

Bosch strongly recommends to enforce a strict password policy by using strong unique passwords with at least 8 characters including combinations of numbers and special characters.

**Notice!**

Bosch strongly recommends to use https (instead of http) for secure communication.

**Notice!**

For the latest version of the operating manual, please check the Bosch website.

### 2 DIVAR network 2000/3000/5000 firmware v1.4.0 (2018-04-13)

File name: DIVAR\_network\_V1.4.0.R.20180413.bin

**Supported models:**

- DIVAR network 2000 recorder 16 IP channels with no, 8 or 16PoE
- DIVAR network 3000 recorder 32 IP channels with no or 16PoE
- DIVAR network 5000 recorder 32 IP channels with no or 16PoE

Release date  
2018-04-30

Product <b>DIVAR network 2000/3000/5000</b>	Document type <b>Release notes</b>	Release # V1.4.0 (2018-04-13)	SAP/Doc number AR18-18-B003
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**This release includes the following new features/improvement:**

- It is now possible to create user accounts which are prompted to modify the password upon first login.

**This release includes the following bug fixes:**

- Fixed the issue where DIVAR AN Web client could not export video when using the DIVAR network/hybrid web client simultaneously.
- Fixed an issue where the image attachment was not always included in the alarm email send for IP cameras.
- Fixed an issue where the user could lock himself out of the unit.
- Fixed a problem where HTTPS connection in the mobile app was not working anymore (issue introduced in 1.3.0).
- Increased the support for non-ASCII encoded languages like Chinese and Korean in the web client.

**DIVAR network 2000/3000/5000 supports the following PC software, mobile APPs and Web browsers:**

- Bosch Video Client v1.7.6
- iPhone phone APP DIVAR Mobile Viewer v1.3.0.
- Android phone APP DIVAR Mobile Viewer v1.3.0.
- Browser support: IE10/IE11, Firefox and Google Chrome.

**Known limitations / system behavior:****General:**

- DIVAR network recorder do not support multi-channel encoders and only supports Bosch IP cameras with a firmware version 6.30 or higher.
- In the device search, the MAC address of the cameras is not always shown the first time. This will only be shown after the camera has been connected once.
- When executing a device search, it may be that not all devices are found the first time. Searching again will find the additional devices not found the first time as well.
- The “Motion configured by Recorder” features is depending of several settings in the camera. For simplicity we therefore advice to use the “Motion configured by Camera” feature were the region setting is done via the web configuration page of the camera.
- It's not possible to modify the default user in the local user interface. A workaround to allow modification could be by using the web interface.

**Local interface:**

- In 32CH Live viewing, the 2<sup>nd</sup> stream of the camera will be obtained. If this stream is 4K or higher, the video can't be displayed and the message: “Resolution too high to display” is displayed.

Product <b>DIVAR network 2000/3000/5000</b>	Document type <b>Release notes</b>	Release # V1.4.0 (2018-04-13)	SAP/Doc number AR18-18-B003
--	---------------------------------------	----------------------------------	--------------------------------

- The system can decode 16 \* 1080p or 4 \* 4K (3000/5000 models) or 8 \* 1080p or 2 \* 4K (2000 models). If the total amount of channels displayed has a higher combined resolution, not all channels can be displayed anymore. The channels that can't be displayed will receive the message: "Over decode ability".
- No AUX, Focus and Iris control possible on PTZ camera using ONVIF commands sent via IP connection.
- Sometimes a button pressed on the remote control get missed by the DIVAR network/hybrid. Therefore it could be that a button must be pressed a few times to get response.

**Playback:**

- In multi-channel playback in fast-forward mode, the playback time is not in sync for all channels. After switching to normal speed, the playback continues in sync again.
- When switching between forward/backward single stepping playback, the video is only displayed after a new I-Frame is reached, which prevents fluent stepping when switching backward/forward.
- Display privacy mask feature for IP cameras can be set for live, however these private masks are not recorded and also not shown in the remote applications. As alternative, privacy masks can be configured directly in the camera itself.

**Player:**

- If a DAV file is exported to an AVI file using the export player, may result into multiple AVI files.
- Channel / Time overlay incorrectly scale with the video instead of displaying at a static readable size.

**RAID:**

- Using RAID has a large impact on the system performance. In order to maintain fluent playback, it is recommended to keep the amount of channels performing playback small. (e.g. 1x or 4x playback).
- RAID (re)building is slow and may take several days to weeks to complete. During this time, the RAID system is fully active and working though.

**Web clients:**

- The pages: network info, network test and HDD info/health are not available for the web clients and can only be accessed on the device itself.
- It is not possible to change the username or password of users which are currently logged in.
- It is not possible to import certificates using Chrome. Please use Firefox, IE or the LUI to import the certificates.
- Opening video in full-screen will always be loaded on the 1st monitor, even when the full-screen is requested on the 2nd monitor.
- The frame size does not correctly re-scale when the browser is being resized. Switching between tabs (Live/Playback) resolves this.

Release date  
2018-04-30

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- With the release of Firefox version 52, the support of plugins has been ended by Mozilla Firefox. To be able to use Firefox web client in this and previous firmware releases a Firefox version lower than version 52 must be used to be able to load the plugin. Or check recommendations of Mozilla support that might enable continued operation alternatively: [https://support.mozilla.org/en-US/kb/npapi-plugins?as=u&utm\\_source=inproduct](https://support.mozilla.org/en-US/kb/npapi-plugins?as=u&utm_source=inproduct)
- Chrome web browser requires a dedicated plugin that can be downloaded from the Bosch web site in the DIVAR network product pages.

**SNMP:**

- No traps are launched for HDD status changes and recording stops.

**Monitors:**

- The NVR's support the option to adjust the display of the monitor to ensure a proper fit of the display signal. For some monitors it could still be that this adjustment is not sufficient though.

**Network:**

- Alarm e-mails may be stamped with a +1:00 hour time difference if DST is configured, depending on which mail server is used.
- Even if the DDNS features are disabled, the device will still attempt to contact the DDNS servers to gather the allowed domain names.

**Mobile App:**

- The DIVAR Mobile Viewer does not retrieve the camera names from the recorder. Instead it uses its own local configuration.

**Bosch strongly recommends upgrading to the latest firmware for the best possible functionality, compatibility and performance.**

Product <b>DIVAR network 2000/3000/5000</b>	Document type <b>Release notes</b>	Release # V1.4.0 (2018-04-13)	SAP/Doc number AR18-18-B003
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## 3 DIVAR network 2000/3000/5000 firmware version history

### 3.1 Version 1.0.0 (2016-12-05)

File name: DIVAR\_network\_V1.0.0.R.20161205.bin

Version 1.0.0 is the Initial firmware release

#### Key features:

- Simple operation using Install Wizard for initial setup
- 16 or 32 IP channels with maximum 320 Mbps incoming bandwidth
- 8 or 12MP IP camera support for view and playback
- Real time live display for 16 channels @1080p or 4 channels @4k
- Compact, sturdy and stylish design
- Separate internet and IP camera networks
- Supports H.264 video compression technology and is H.265-ready
- Simultaneous record and view multiple video signals
- PoE switch integrated that can supply power to a maximum of 16 connected cameras
- Free Bosch DDNS service
- Alarms in and outputs with extensive alarm handling functions
- Local control by mouse, front panel or remote control
- Local VGA and HDMI monitor outputs
- Dome control
- Keyboard control for 5000 network model
- Web application access via network
- Authenticity check for local and remote archives
- Smartphone App's

### 3.2 Version 1.1.2 (2017-03-24)

File name: DIVAR\_network\_V1.1.2.R.20170324.bin

#### This release includes the following new features/improvement:

- Improved high secure authentication of user name and passwords credentials.  
This improvement will lead to the following constraints:
  - o Upgrading from firmware v1.0.0 to v1.1.x will reset all passwords to 000000
  - o Downgrading to firmware v1.0.0 is no longer possible
  - o With firmware v1.1.x - all user names and passwords will be case sensitive
  - o With firmware v1.1.x - in order to change an account name, the account password must be provided as well (due to the high encryption in firmware side)
  - o Android APP v1.2.1 and iPhone APP v1.2.0 or higher must be used to support this firmware. Older versions will not be compatible.
- Bosch Video Client v1.7.6 including Configuration Manager is supporting DIVAR network firmware v1.1.2 and higher

Product <b>DIVAR network 2000/3000/5000</b>	Document type <b>Release notes</b>	Release # V1.4.0 (2018-04-13)	SAP/Doc number AR18-18-B003
--	---------------------------------------	----------------------------------	--------------------------------

- With the DIVAR network PoE models it is now possible to disable the auto assignment of connected IP cameras via the PoE switch. With this new feature it is possible to manually assign IP cameras that are connected via an external switch on one of the unit PoE ports.

**This release includes the following bug fixes:**

- Motion from cameras which takes less than 1 seconds will now always be detected.
- A reboot of the unit caused by remote communication has been resolved.
- The IP camera password settings are now stored in the DIVAR network PoE models when cameras are automatically assigned. Also after the unit reboots.
- Issue has been fixed that connecting to PoE port by DHCP causes unexpected username configuration ("admin" instead of "service").
- Length of User Interface text for different languages has been reduced to fit in the menu's.
- The QR codes in the web page couldn't be scanned correctly. This has been fixed.
- Duplicate IP assignment of the same camera is no longer possible in this release.
- Handling of IP cameras streaming B frames is improved.
- Improved Export player v3.33.6 shows the correct resolution ratio of the exported cameras.

**DIVAR network 2000/3000/5000 supports the following PC software, mobile APPs and Web browsers:**

- Bosch Video Client v1.7.6
- iPhone phone APP DIVAR Mobile Viewer v1.2.0
- Android phone APP DIVAR Mobile Viewer v1.2.1
- Browser support: IE10/IE11 and Firefox

**3.3 Version 1.2.0 (2017-05-24)**

File name: DIVAR\_network\_V1.2.0.R.20170524.bin

**This release includes the following new features/improvement:**

- The DIVAR Mobile Viewer APPs v1.3.0 for iOS and Android can now also connect through HTTPS that ensure encrypted communication between DVR and APP.
- The DIVAR Mobile Viewer APPs v1.3.0 for iOS and Android are now also compatible with the DIVAR AN 3000/5000.
- Bandwidth limit feature has been added with the option to limit the bandwidth traffic to network connections outside the subnet of the DVR (WAN). Bandwidth limit does NOT apply to network connection on the same subnet unless specified differently.
- Chrome web browser is now supported in this release.
- An export button is added in playback window on web-client.

**This release includes the following bug fixes:**

- The option: "Channel display" now only shows/hides the channel name and not the event and recording icons.

Release date  
2018-04-30

Product <b>DIVAR network 2000/3000/5000</b>	Document type <b>Release notes</b>	Release # V1.4.0 (2018-04-13)	SAP/Doc number AR18-18-B003
--	---------------------------------------	----------------------------------	--------------------------------

- The issue where an incorrect time zone was sent to the camera in case of GMT+0 was used, is solved in this release.
- The DIVAR network/hybrid Web client can now work together with the DIVAR AN 3000/5000 Web clients.
- Port 5000 can now also been used.
- The latest recording time in the info page is updated more regularly.
- SNMP configuration do now also allow configuration of TRAP port 161.
- Showing an incorrect temperature alarm in some cases has been corrected.
- Issues with the cameo overlay in the web-client have been fixed.
- Local UI text that is too long to fit in the window is now cut off. Hoovering over the text with the mouse will show the full text. Additionally, several improvements to the actual text translations have been made.
- An issue where the recording could be paused for several seconds when the recording thread switched between different HDD partitions has been fixed.
- The issue where remotely deleting video when DST is activated would result in deleting the wrong hour has been corrected.
- Handling improved for PTZ commands from Android APP for installations with more than one PTZ camera.

### **DIVAR network 2000/3000/5000 supports the following PC software, mobile APPs and Web browsers:**

- Bosch Video Client v1.7.6
- iPhone phone APP DIVAR Mobile Viewer v1.2.0 and v1.3.0.
- Android phone APP DIVAR Mobile Viewer v1.2.1 and v1.3.0.
- Browser support: IE10/IE11, Firefox and Google Chrome.

### **3.4 Version 1.2.1 (2017-07-19)**

File name: DIVAR\_network\_V1.2.1.R.20170719.bin

#### **Supported models:**

- DIVAR network 2000 recorder 16 IP channels with no, 8 or 16PoE
- DIVAR network 3000 recorder 32 IP channels with no or 16PoE
- DIVAR network 5000 recorder 32 IP channels with no or 16PoE

#### **This release includes the following new features/improvement:**

- The camera name in live mode that is partly covered by on screen icons can be completely shown by moving the mouse pointer on the name.
- ONVIF compatibility of Sony and Axis IP cameras has been improved.
- In full screen or quad playback mode the full camera names are displayed in the camera selection dropdown boxes rather than the camera ID to simplify the selection of the right camera.

Release date  
2018-04-30

Product <b>DIVAR network 2000/3000/5000</b>	Document type <b>Release notes</b>	Release # V1.4.0 (2018-04-13)	SAP/Doc number AR18-18-B003
--	---------------------------------------	----------------------------------	--------------------------------

- Several improvements have been made to the archive player to enhance the archive player usability.

**This release includes the following bug fixes:**

- Fixed a compatibility issue with Bosch camera firmware v6.40 and later. The camera firmware got a change where the default I-Frame distance was increased to reduce the bitrate. As a result, it may take a while to display the video when switching camera view modes in our recorder. This problem has been resolved in this firmware by overwriting the default value upon connecting the camera. This value can also be configured in the configuration menu.
- An issue in the Archive player where authenticating archive files sometimes incorrectly reports authentic files to be tampered with, is fixed.
- An issue where exported video sometimes could not be played in the archive player has been resolved
- In the previous firmware v1.1.2 it was not possible to download new firmware via the local user interface from the Bosch downloadstore. This has been corrected.
- An issue where the time-zone synchronization with IP cameras got an incorrect UTC offset under GMT+0 has been corrected.

**DIVAR network 2000/3000/5000 supports the following PC software, mobile APPs and Web browsers:**

- Bosch Video Client v1.7.6
- iPhone phone APP DIVAR Mobile Viewer v1.3.0.
- Android phone APP DIVAR Mobile Viewer v1.3.0.
- Browser support: IE10/IE11, Firefox and Google Chrome.

**3.5 Version 1.3.0 (2018-02-05)**

File name: DIVAR\_hybrid\_V1.3.0.R.20180205.bin

**Supported models:**

- DIVAR hybrid 3000 recorder 16AN / 16IP channels
- DIVAR hybrid 5000 recorder 16AN / 16IP channels

**This release includes the following new features/improvement:**

- It is now possible to import your own SSL certificates, including chain certificates. Please do not forget to activate the new certificate after importing it!

**This release includes the following bug fixes:**

- A problem where motion would no longer be detected after 1 minute for Bosch cameras running FW 6.40 and later has been resolved.

Release date  
2018-04-30

Product <b>DIVAR network 2000/3000/5000</b>	Document type <b>Release notes</b>	Release # V1.4.0 (2018-04-13)	SAP/Doc number AR18-18-B003
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- A problem where remote connections could lead to the network interface to become un-accessible has been resolved.
- An issue where users without administrator rights were not able to login BVC and/or view video has been resolved.
- It is now possible again to configure spaces in the camera names, locally and remotely.
- It is also possible again to add Korean characters in the camera names.

**DIVAR hybrid 3000/5000 supports the following PC software, mobile APPs and Web browsers:**

- Bosch Video Client v1.7.6
- iPhone phone APP DIVAR Mobile Viewer v1.3.0.
- Android phone APP DIVAR Mobile Viewer v1.3.0.
- Browser support: IE10/IE11, Firefox and Google Chrome.