## Issue severity

- **High.** Act immediately
- **Medium.** Bosch Security Systems strongly recommends you take the action(s) described below.
- **Low.** Advisory

## Products affected

- RPS v6.03 and lower
- RPS-LITE v6.03 and lower
- B9512G/B9512G-E
- B8512G/B8512G-E
- B6512
- B5512/B5512E
- B4512/B4512E
- B3512/B3512E

## August 9, 2016

### Issue

A Windows 10 update affected USB drivers and the RPS USB connection to the control panels listed in the **Products affected** section above. Attempting to connect to these panels using the B99 USB Direct Connect Cable might produce the RPS error 5025. RPS does not connect.

### Resolution

This issue will be resolved in future versions of RPS and RPS-LITE.

### Workaround

If RPS is installed on a computer running Windows 10 and cannot connect to a control panel listed above using the B99 USB Direct Connect Cable, use one of the following connection alternatives:

- Network
- IP Direct
- Modem
- Cellular
- Cellular Callback