
Special Characters - Label
Length Exceeded

April 2, 2014

Issue Severity:	Products Affected:
<input type="checkbox"/> High: Act immediately	<ul style="list-style-type: none">• All FPA-1000 Fire Panels programmed through the web browser interface using special characters in labels.
<input type="checkbox"/> Medium: Bosch Security Systems strongly recommends you take the action(s) described below.	
<input checked="" type="checkbox"/> Low: Advisory	

1.0 Issue

Note: The local keypad does not allow the use of special characters; therefore programming done via keypad is not subject to this issue.

When programming an FPA-1000 Fire Panel through the web browser interface special characters are available for programming labels in Spanish or Portuguese. However, these special characters can result in exceeding the allowable label length causing the following effects:

- problems in configuration of main board relays (default or previous configuration takes effect)
- panel stays in system initialization (trouble indication)
- "Web Proc Fail" or "New Device" or "Missing" trouble messages
- wrong display of labels on programming menu or event display
- printer function does not work

Please take the actions described in section 2.0 to resolve this issue.

2.0 Resolution

If you have programmed any labels using special characters, reprogram these label entries replacing any special characters with characters available on the LCD keypad (refer to section 5.2 LCD Keypad in the *FPA-1000 Installation and Operation Guide*).

If one of the trouble messages ("Web Proc Fail", "New Device", or "Missing") occurs, default the panel from the local keypad programming menu (you can save the config file before default and then upload a corrected config file to the panel).

If the panel remains in initialization, call Technical Support (800-289-0096).



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