



Recall Alert



U.S. Consumer Product Safety Commission

Office of Communications

Washington, D.C.

February 15, 2012
Alert #12-721

Fire Control Panels Recalled by Bosch Security Systems Corp. Due to Alarm Failure Posing a Fire Hazard

The following product safety recall was voluntarily conducted by the firm in cooperation with the CPSC. Consumers should stop using the product immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: Fire Alarm Control Panel

Units: About 330

Manufacturer: Bosch Security Systems, Inc., of Fairport, N.Y.

Hazard: On all systems, when the alarm verification feature of the system is turned on, the control panel can fail to sound an alarm if a fire occurs. In addition, on systems with 50 or more reporting stations, a delay in sounding an alarm and reporting a fire may occur if the loop for the alarm system is broken.

Incidents/Injuries: None reported.

Description: The Bosch-branded fire alarm panel is locking red wall box with dimensions 22.7" high by 14.5" wide by 4.3" deep. The status, date and time can be seen through a glass screen on the panel door. The word "BOSCH" is printed on the right corner of the panel and the model number "FPA-1000-UL" is printed on the bottom left below the glass screen. The alarm panels featured software versions 1.10, 1.11 and 1.12, which can be determined by installers. They were designed to be used in small to medium-sized facilities in both public and residential buildings.

Sold at: Authorized distributors and installers nationwide from May 2009 through October 2011 for about \$1,200.

Manufactured in: China

Remedy: All distributors and installers are being sent two technical bulletins. One provides instructions for how to implement a software change that will correct the verification feature. The second contains instructions for how to handle warnings from affected systems with 50 or more stations. Those who have not received the bulletins should contact Bosch.

Consumer Contact: For more information, contact Bosch Security Systems at (800) 289-0096 between 8:00 a.m. and 8:00 p.m. ET or visit service/customer care on the firm's website at <http://www.boschsecurity.us/en-us/> for instructions on how to download software to update the control panels or otherwise address the problems.



The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on www.saferproducts.gov

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or resell this or any other recalled product.

To report a dangerous product or a product-related injury, go online to: www.saferproducts.gov, call CPSC's Hotline at (800) 638-2772 or teletypewriter at (800) 638-8270 for the hearing impaired. Consumers can obtain this news release and product safety information at www.cpsc.gov. To join a free e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>.

