

Home Control Gateway

Frequently Asked Questions (FAQs)

The following are a list of home Control Gateway frequently asked questions. While this document should be considered far from comprehensive, these are some of the most commonly received questions about the Gateway solution and ecosystem.

How to create a scene with Schedules and Delays?

To create a scene that will turn on a light at a specific hour every day you will need to go to Scenes > Add Scene then click on the Schedule icon, then click on Weekly, select the Day of week that the light will turn on and also select when it should turn on, whether you want it to be at a specific time of day or another of the options available.

Next, press the Validate button and then press the Finish button to complete the scene wizard. This will save the scene you created.

To turn off the light after a certain amount of minutes/hours you will need to edit the scene by going to Scenes then click on the pencil icon to enter the edit scene mode and create a delayed action for the light.

After the delay is entered, follow the rest of the wizard, click on Validate, and Finish to save it.

Your light will now turn on at a specific time of day - this is the Schedule, and turn off after a specific minutes/hours - this is the Delay.

Will my Home Control devices still work if my Gateway is removed from the system?

Yes. They still function like normal switches, thermostats, and locks when the Gateway is not around. The Gateway is only used for control of those devices. Many features, like Scenes and Schedules, do require the Gateway.

What is the Home Control Gateway's USB port used for?

The Gateway's USB port is used for storing a large capacity of the Gateway events and logs. Current, and future, use of the USB port is only supported if recommended by your Bosch Security System Dealer/Installer.

How secure are home control devices such as door locks?

The security implementation was created by a consortium of companies such as the Z-Wave Alliance. There are many large, security-conscious companies in the alliance who signed off on the home control security implementation. We have not heard of any security vulnerabilities or exploits.

How much money will I save on my energy bill?

The EPA found that a programmable thermostat can save you about \$180 every year in energy costs*, which means that our Home Control Gateway can pay for itself in as little as one year, when paired with a compatible programmable thermostat.

Not only are you saving money, but you're not wasting energy either. Bonus.

* Please see energystar.gov website for more details.

Will the Home Control Gateway work internationally?

Yes. The Gateway power adapter runs on all international standards, from 100 to 240 volts. Z-Wave operates on different frequencies in the U.S. and Europe. When you order the Gateway, it is available either in European or U.S. versions. The Gateway will work fine with any Z-Wave accessories you buy locally. For more information on Z-Wave outside U.S., read Z-Wave International.

Can the Home Control Gateway really be that easy to setup and access remotely?

It is. Really! Just plug in the Gateway and then, from any web browser on the LAN, go to bosch.mios.com for Home Control Gateways.

The first time you do this you will see the Gateway setup page where you are asked to enter a username and password. To do this, your PC or web browser doesn't need to be connected directly to the Gateway, they just need to share the same home network. Once you've entered your username and password, then you can go to bosch/mios.com from any web browser - anywhere in the world - and put in the same username and password and you'll automatically be connected to your Gateway back home.

What if I don't have Internet at home?

No problem, having an internet connection is optional. You can still set up and use the Gateway, even without an internet connection. Just connect your PC, Mac or other web browser into one of the Gateway's network ports. The Gateway comes pre-configured, so if you have a wireless / Wi-Fi device, you'll automatically see the Gateway and can connect to it. If you don't have an internet connection, though, you won't be able to access the Gateway remotely from outside the home, and you won't see the setup pages.