This document provides an overview of countries/towns where to find the Next Business Day Service Level of (second generation) DIVAR IP 6000 and DIVAR IP 7000 products.

**Service Locations by Regions**

**EMEA**

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| **EMEA** | |
| **Country** | **Coverage** |
| Austria | Entire Country |
| Bahrain | Manama, Riffa, Muharraq, Sitra, A'ali |
| Belarus | Minsk, Gomel |
| Belgium | Entire Country |
| Bulgaria | Sofia, Plovdiv, Varna, Burgas, Ruse, Stara Zagora, Pleven, Sliven, Dobrich, and surrounding areas |
| Czech Replublic | Entire Country |
| Denmark |  |
| Egypt | Entire Country |
| Finland | Helinski, Espoo, Tampere, Vantaa, Oulu, Turku, Jyväskylä, Lahti, Kuopio, Kuovola, Pori |
| France | Entire Country |
| Germany | Entire Country |
| Greece | Mainland Peninsula and major cities have coverage. Smaller islands will have parts coverage, but may not have on-site engineer coverage |
| Hungary | Budapest |
| Ireland | Entire Country |
| Israel | Entire Country |
| Italy | Entire Country |
| Jordan | Amman |
| Luxembourg | Luxembourg |
| Malta | Entire Country |
| Netherlands | Entire Country |
| Poland | Entire Country |
| Portugal | Entire Country |
| Romania | Bucharest, Cluj-Napoca, Timisora, Lasi, Constanta, Craiova, Brasov, Galti, Ploiesti, Oradea, Brăila, Arad, Pitești, Sibiu, Bacău, Târgu Mureș, Baia Mare, Buzău, Botoșani, Satu Mare |
| Russia | Moscow |
| Saudi Arabia | Riyadh, Jeddah, Mecca, Medina, Hofuf, Ta'if, Dammam, Khamis Mushait, Buraidah, Khobar, Tabuk |
| Sengal | Dakar, Senegal, Mali |
| Slovenia | Ljubljana |
| South Africa | Cape Town, Johannesburg, Pretoria, Durban, Port Elizabeth |
| Spain | Entire Country |
| Sweden | Stockholm, Gothenburg, Malmö, Uppsala, Västerå, Örebro |
| Switzerland | Entire Country |
| Turkey | Istanbul, Ankara, Izmir, Bursa, Adana, Konyo, Gaziantep |
| UAE | Dubai, RAK |
| UK | Entire Country |

**Americas**

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| **Americas** | |
| **Country** | **Coverage** |
| Argentina | Buenos Aires, Rosario, La Plata, Córdoba, Santa Fe |
| Barbados | Entire Country |
| Bolivia | Cochabamba, Santa Cruz |
| Brazil | Brasília, |
| Canada | Northern territories excluded |
| Chile | Santiago, San Antonio, Valparaiso |
| Colombia |  |
| Costa Rica | San Jose |
| Dominican Republic | Santo Domingo |
| Jamaica | Entire Country |
| Mexico | San Pedro, Garza Garcia, Monterey, Villahermosa |
| Panama | Panama City |
| Peru | Lima |
| USA | Entire Country |
| Venezuela | TBD - political issues |

**Asia**

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| **Asia** | |
| **Country** | **Coverage** |
| Afghanistan | Kabul |
| Australia | Entire Country - exceptions being remote areas in the Outback. |
| China | Guangzhou, Shanghai, Chongqing, Beijing, Hangzhou, Wuhan, Chengdu, Tianjin, Xi'an, Shenzen, Harbin, Suzhou, Shenyang, Dongguan, Nanjing, Hong Kong, Macao |
| Guam | Entire Country |
| Hong Kong | Hong Kong Island, Kowloon |
| India | Mumbai, New Delhi, Bangalore, Chennai |
| Indonesia | Jakarta, Surabaya, Bandung, Medan, Semarang, Palembang, Makassar, Batam**,** Pekanbaru |
| Japan | Entire Country |
| Malaysia | Kuala Lumpur, Penang, Cyberjaya |
| New Zealand | Entire Country |
| Pakistan | Karachi |
| Phillipines | Manila, Quezon City, Caloocan, Davao City, Cebu City, Zamboanga City, Antipolo |
| Singapore | Singapore |
| South Korea | Seoul |
| Sri Lanka | Colombo Metropolitan Area |
| Taiwan | Entire Country |
| Thailand | Bangkok, Hatyai, Songkhla |
| Vietnam | Ho Chi Minh City, Hanoi, Da Nang City |